

Creating better outcomes



The Fire Service College

Prospectus 2021







Creating better outcomes

At the Fire Service College (FSC), we not only equip today's firefighters and other emergency responders with the best possible skills and training, but also train a diverse range of clients from different sectors in the latest techniques and procedures. We enable them to provide protection, prevention and response support to their communities while working as safely as possible.

- Premier training venue
- Unique incident ground
- Distributed training
- Bespoke and open programmes
- Robust course development process
- Expert instructors
- Delivery of clear course outcomes
- Accredited training
- Cost effective.





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Welcome

Two thousand and twenty one is going to be a year of betterment. Within the ever-evolving environments in which we all operate, change and improvement are more vital than ever.



That's why I'm particularly delighted to present the 2021 FSC course catalogue. I'm sorry that it's later than usual, but Covid-19 has presented us – as it has everyone else – with several challenges.

However, our team has worked tirelessly to make your campus as Covid-19-secure as it can be, while remaining fully operational throughout 2020. And we'll continue to ensure that high quality training and courses are delivered throughout 2021, alongside full Covid-19 compliance.

All this hard work has paid off. The Health and Safety Executive (HSE) inspected our campus and has confirmed that we don't just meet all legislation and government guidelines – we exceed them. This is a reflection of the hard work that our dedicated team has put in. We're fully committed to providing critical training to ensure the UK's – and the global community's – resilience and security.

We're offering a full range of programmes and courses once again in 2021. Demand has been strong, so I urge you to book your places soon.

Covid-19 has forced us all to operate in different ways. However, while it can be difficult, change can be a positive force, too. And we're ready to help you to improve and expand your skills and knowledge to meet it.

In addition to our standard course offering, we're always happy to discuss bespoke training solutions with you.

We can also reach back into Capita to help you with more generic organisational and leadership development and corporate learning programmes. Our sales team will happily help you with this.

One area of particular strength is our track record of delivery in Firefighter Foundation Development Programme (FFDP) apprenticeships – a cost-effective way for UK fire and rescue services (FRS) to attract, retain and develop talent. The FSC's skills and expertise, combined with the capability of one of the UK's largest apprentice programmes, provides a great solution. Our programme offers all FRSs in England a cost-effective managed service, allowing access to the Apprenticeship Levy to fund the training and development of firefighters.

That said, we have some exciting plans for 2021 and look forward to sharing these with you later this year – the planned 2022 programme should be published as usual in the summer.

I'm truly proud of the work that we do at the Fire Service College, from our experienced and dedicated trainers to the extra mile we always go to ensure that you meet all your development goals in a secure and friendly environment.

And while we're rightly proud of our world-class campus, most of our training can also be delivered at your own facilities, remotely or through a blended solution, no matter where they might be. Our extensive international experience speaks for itself.

So, don't forget to book your courses for 2021, and we look forward to helping you to reach your training and development goals for the year ahead.

Dominik Wellmann
Director, Fire Service College

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T R A I N E R

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- Creates immersive and difficult to replicate scenarios
- Provides a safe setting for learners and instructors
- Support acquisition of basic skills prior to traditional BA training
- A next generation training solution

FLAIM and Fire Service College are bringing
this innovative product to the UK.

To find out more and to arrange a demo contact **Ted O'Brien**,
Director of Product and Quality
E: mobrien@fireservicecollege.ac.uk
W: www.flaimsystems.com





Our training delivery

The best of both worlds

Our unique facilities at Moreton-in-Marsh, coupled with our distributed delivery model, enable us to bring training to you in the most flexible way. We can offer the best of both worlds – excellent on-the-job training at the college plus extensive theoretical or smaller-scale practical training closer to home.

Moreton-in-Marsh

We believe that no other organisation in the world can match the facilities offered by our incident ground. Our 300-acre venue enables us to replicate building fires, urban search and rescue scenarios, train derailments, motorway pile-ups and even ship fires and rescues. We also design challenging and complex training scenarios that really test the skill and ingenuity of firefighters and emergency responders at all levels.

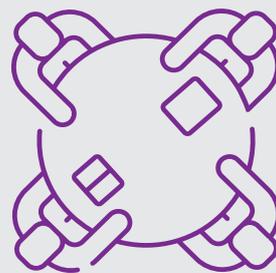
On top of this, our innovative simulation suite provides world-class incident command training using XVR simulation software. Our simulation suite has been designed specifically to meet all current and future incident command training requirements, with the capability to deliver across Operational Incident Command levels 1-4 and Multi-Agency Gold Incident Command (MAGIC). As part of our blended approach to learning, we now offer our FLAIM Trainer virtual reality training to selected courses.

As part of our blended approach to learning, the FSC is continuing to work with the team from FLAIM Systems (Australia), who have developed a virtual reality firefighter training system. Capita Learning is the UK and Ireland

selected partner and is working collectively to develop curriculum around FLAIM scenarios, which will lead to capturing performance data and organisational evidence of engagement and interaction while dealing with complex scenarios, in a safe and environmentally-friendly environment. Also look out for the FLAIM Extinguisher virtual reality training aid, for your commercial training needs.

Distributed delivery

Our regional and locally-based training brings our expertise and experience closer to our customers. The benefits of this approach include reduced time away from the workplace and the opportunity to train with your own equipment, while still accessing courses developed by our specialist design team to national and international standards and delivered by our expert instructors.



We delivered almost

70

offsite courses across the UK and internationally during 2019.



Our training staff

The Fire Service College is proud of the quality, experience and knowledge offered by our instructors. We apply a careful and rigorous selection process and a regular quality assurance programme to ensure that we use the best available. Many of them serve on, engage with or contribute to the:

- National Inter Agency Liaison Officer Governance Group
- National Operational Learning User Group
- SFJ(A) Incident Command Instructor qualification
- NFCC National Operational Effectiveness Working Group
- NFCC Command & Control Users Group
- NFCC Incident Command Conference
- NFCC Communities: Operational, L&D, Safety, Incident Command.

They are also contributors to:

- National Operational Learning
- Joint Operational Learning
- HSE fire sector audit process.



Interested in becoming a Fire Service College instructor?

Please email your interest to opportunities@fireservicecollege.ac.uk

Instructor upskilling

As part of our college-wide continuous improvement programme, the training and development department runs a programme of standardisation and upskilling for all our internal instructional staff and associate tutors.

Our instructor and accredited assessor training teaches learners how to deliver training, which includes the creation of knowledge and skills sessions. The courses are delivered and assessed by competent sector specialists working to Fire Service National Guidance and other external awarding body criteria.

All instructors and associate tutors employed by the College must have a minimum of a Level 3 teaching qualification and, where delivery requires it, an instructional qualification in their specific skill set, for example breathing apparatus (BA) or hazardous materials (hazmat) instructor.

Bringing instructors together for training ensures a consistent level of teaching across our instructor courses, while providing a great opportunity for team building and sharing and discussing teaching styles and experiences.

Our upskilling programme allows instructors and associate tutors to maintain their continuing professional development (CPD) hours and obtain the Level 3 SFJ(A) qualification, while the College gains greater resilience as we increase our bank of upskilled associate tutors.





Awarding organisations

Our awarding bodies are approved by the qualification regulators to provide qualifications in England, Wales and Northern Ireland. They all develop and deliver nationally-recognised qualifications and ensure that, through regular visits, we maintain the required standards with robust quality assurance of assessment, verification and delivery.



SFJ Awards

Skills for Justice (SFJ) Awards is an awarding organisation approved by the qualification regulators to provide qualifications in England, Wales and Northern Ireland.



JOIFF

JOIFF accreditation is a system of quality assurance that ensures that a minimum standard of training, carried out safely, is provided to all learners.



BAFE

BAFE is the independent register of quality fire safety service providers, ensuring quality and competence within the fire protection industry.



Institution of Fire Engineers (IFE)

The IFE assesses fire professionals' knowledge and experience, awarding internationally-recognised membership grades and registration with the Engineering Council.



The Pro Board

The National Fire Protection Association (NFPA) is a leading world authority on fire prevention and safety. In 2015, the College became the first centre in Europe to achieve Pro Board accreditation to certify to the US-based NFPA.



Our courses

The quality of our courses is very important to us. We regularly consult with our customers to ensure that we provide courses that meet their needs. We follow a robust development process to design new courses involving SMEs and well-qualified and experienced teaching staff. Courses are also refreshed and updated regularly.

Details of new and refreshed courses are on our website.

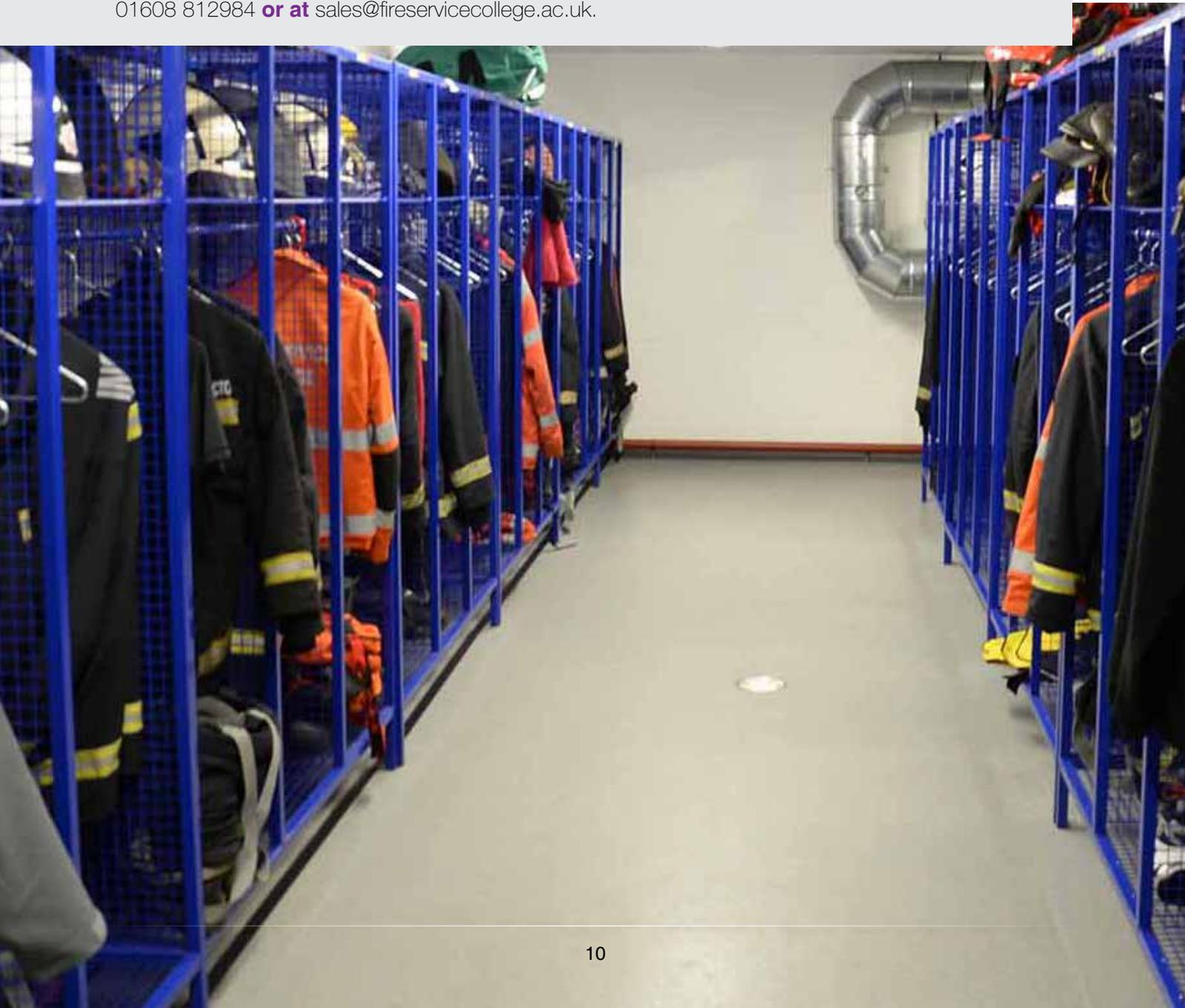
Pricing and dates

We welcome the opportunity to discuss your specific training requirements with you and, therefore, this prospectus doesn't include course costs or dates. We aim to deliver training that's competitively priced and that meets your training requirements at a time and place to suit you.



To discuss your training requirements, contact our business development team on

01608 812984 **or at** sales@fireservicecollege.ac.uk.



FSC courses





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Apprenticeships

Operational Firefighter Apprenticeship

Directly linked to the Operational Firefighter Apprenticeship Standard technical knowledge, skills and behaviours, this two-year programme includes our internationally-recognised FFDP.

At the end of the programme, successful apprentices will:

- Be awarded a certificate from the Institute of Apprentices
- Gain a professional qualification from Skills for Justice for completing the FSC FFDP
- Be eligible for professional registration with the IFE at technician (TIFireE) level.

The scheme is open to all FRSs in England and to private sector organisations employing their own fire and rescue capability. It's delivered by Capita through Knowledgepool and the FSC.

Capita Learning has been delivering apprenticeships for more than 11 years, including some of the largest and best-known schemes.

The programme has four elements, all of which ensure that your apprentices gain a full understanding of the Standard's knowledge and skills components. These are:

- Delivery of professional qualifications
- On-programme support
- Personal development
- End-point assessment (EPA).

During the programme, a talent coach will support your apprentices' progress and help to gather evidence of where they have demonstrated the required knowledge, skills and behaviour in the workplace. They will contact your apprentices each month and carry out a review with them and their line managers every three months. Apprentices will have access to our apprenticeship platform, which will support their learning journey and provide all the resources they need to go through to completion.

At the end of the programme, apprentices are assessed against the industry set criteria for Operational Firefighter Level 3. The EPA is carried out by an assessor from an independently-registered organisation.



To find out how you can incorporate our apprenticeship programme into your training plans, visit

apprentices.fireservicecollege.ac.uk

Why use the FSC

The FSC's skills and experience combined with the experience and capability of one of the UK's largest apprentice programme providers makes a great solution. The programme offers all English FRSs and private sector companies employing their own fire and rescue service a cost-effective managed service, which gives access to the Apprenticeship Levy to fund the training and developing of firefighters.



Firefighter Foundation Development Programme

Course code: OSFFDP8

Flexible, bespoke training

The FFDP is an intensive modular course focusing on establishing the fundamental skills so that learners are able to safely attend operational incidents on its completion. It builds on developing learners' self-discipline, confidence, resilience and adaptability to underpin their first steps towards a successful career in the Fire and Rescue Service.

With a flexible approach, the FFDP can be tailored to individual services' requirements, with some choosing to do most of their training in service but using the FSC's incident ground for consolidation training. We have run 8-, 10- and 12-week versions of FFDP. Additionally, it can be undertaken in week or weekend blocks to facilitate training for Retained Duty System Firefighters.

In challenging and controlled conditions, learners are exposed to realistic and practical training scenarios on the College incident ground, which can include night-time training. It's also possible to operate from the College fire station, which is the perfect venue for learners to become familiar with the working environment they will experience when in service.

The standard eight-week programme is made up of six modules with individual learning outcomes:

- Basic Fire Ground Foundation skills including safe working at height and water awareness
- BA and tactical ventilation
- Trauma care and first person on scene
- Road traffic collision
- Hazmat
- Scenario exercises.

FFDP benefits:

- Provision of accredited, recognisable and transferable SFJ qualification
- Standardisation of training, meeting National Occupational Standards
- Adherence to the demands and requirements of FRSs' firefighter training and development
- Support of CPD
- Reduced training costs
- Flexible modular programme.

The FFDP can also be included as part of the Firefighter Apprenticeship Programme delivered via our parent company Capita Learning.



For further information or to make a booking on this course, contact the business development team on

01608 812984 **or at** sales@fireservicecollege.ac.uk.



Fire service operations





Fire service operations

Operations courses provide learners with the essential knowledge and skills required in specialist operational disciplines, using a blended learning approach within the classroom and at challenging, world-class incident ground venues.

Each course is designed to enable learners to experience a wide range of realistic scenarios. Once taught, they will quickly be able to operate confidently, capably and efficiently on the incident ground.

Fire Team Members

This course is designed for personnel required to respond to an emergency fire or rescue situation under the guidance of the team leader. It covers the skills and techniques needed to safely respond to an on-site emergency situation.

Course code:

OSFTM

Duration:

4.5 days



Fire Team Leader

This course provides learners with the necessary skills, knowledge and understanding to lead an industrial fire team in an emergency fire or rescue situation.

Course code:

OSFTL

Duration:

4.5 days



Tactical Ship Firefighting

This course contributes to learners' CPD in the operational tactics of firefighting in ships and offshore installations.

Course code:

OSTSF

Duration:

5 days



Hazardous materials





Hazardous materials

Our hazmat courses provide the skills needed to keep the emergency services and commercial industry at the cutting edge of response to hazmat risks. The College delivers high quality, fully accredited training to first responders and incident commanders in hazmat and chemical, biological, radiological and nuclear (explosives) (CBRN(E)), either at the customer's location or at our own exclusive facility at Moreton-in-Marsh.

Our courses are assessed by sector specialists, providing an assurance of competence. The qualifications meet the requirements of the Qualification Credit Framework (QCF) and have been rewritten to satisfy the requirements of the new National Operational Guidance for Hazmat Incidents.

Our courses also challenge and test the application of the learner's knowledge, skill and understanding of hazmat and CBRN(E) within an accommodating and controlled learning environment. They support the assessment of operational competence while providing developmental opportunities and training delivery.

Hazardous Materials First Responder

This course aims to provide initial incident commanders with the necessary knowledge, understanding and experience to attend incidents involving hazardous materials and to bring them to a successful conclusion or manage them safely and effectively.

Course code:
HMFR

Duration:
5 days



Hazardous Materials Advisor

This course prepares learners to undertake the role of a hazmat advisor (HMA) as a specialist tactical advisor function at emergency incidents. The HMA's role continues to evolve and is closely allied with other aspects of incident management, including environmental protection, detection, identification and monitoring, and areas of national resilience, such as CBRN(E) and counter terrorism.

Learners can train using our XVR simulation software, which allows them to experience a range of virtual hazardous materials scenarios. When the software is used alongside traditional training, learners can develop their understanding, responsibilities and knowledge before putting those skills into practice on our incident ground.

Specialists brought in to assist with the delivery of the non-technical skill sets aspect of this course include:

- National Chemical Emergency Centre – emotional response workshop
- Meteorological Office – chemical and plume modelling
- Compass Environmental Consultancy – environmental protection techniques
- Gloucestershire Police – CBRN(e).

Course code:
HMA

Duration:
15 days





Hazardous Materials Advisor Refresher

This course provides a three-year revalidation of the Hazardous Materials Advisor qualification and aims to update the learner's underpinning knowledge and skills and create an awareness of current issues within the field of hazardous materials and environmental protection.

Course code:
HMAR

Duration:
3.5 days



New for 2021 is an exciting collaboration between the FSC and the National Chemical Emergency Centre (NCEC).

All FSC Hazardous Materials courses have the unique and quality-improving aspect of being delivered in collaboration with the NCEC.

(Note: This is not a new course, but a new collaboration for delivery.)

NCEC
Part of Ricardo



Incident command





Incident command

The FSC is an SFJ-accredited centre with direct claim status for all our incident command qualification courses.

We provide the latest world-class incident command training facilities within our innovative simulation suites. Our visually immersive XVR On-Scene platform combines with XVR Crisis Management to place incident commanders at the heart of a dynamic incident environment.

Our tutors challenge, test and assess learners' application of knowledge, skill and understanding of incident command within a simulated environment for qualification and re-validation purposes, while providing learning, developmental and networking opportunities through shared experiences.

We are equipped with two state-of-the-art simulation suites, each incorporating indoor command units. Both incident command suites have been designed to meet all current and future incident command training requirements, capable of delivering across all operational incident command Levels 1-4 and MAGIC.

Through challenging, purpose-built, realistic scenarios, this regulated, blended learning approach delivers professional training, accredited, quality-assured qualifications and CPD opportunities, not only among FRSs but across all emergency services.

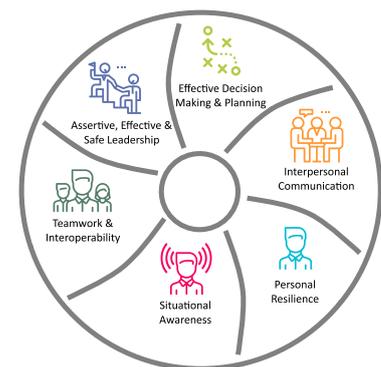
Strategic commercial partnerships and the latest simulation technologies enable us to meet the needs of a diverse range of customers, while also supporting remote incident command delivery and assessment.

Each course is designed in accordance with best practice as contained within the SFJ Level 5 Award in Designing & Delivering Incident Command Training.

THINCS Behavioural Marker System ratings

The FSC is licensed by Cardiff University to conduct assessments using the THINCS Behavioural Marker System.

FSC maintains a cadre of qualified THINCS raters who will complete a THINCS rating for each learner as part of our ICL2 and ICL3 courses in 2021. THINCS ratings will be extended to our ICL1 courses in 2021.



Observe Review Rate Feedback
© Cardiff University

Emotional resilience and mental health awareness

As an integral part of the programmes for our re-designed Level 1, 2 and 3 courses, learners will benefit from sessions on emotional resilience, stress and decision making, and mental health awareness delivered by an expert in crisis management solutions.

On the Level 2 and 3 courses, this will include Human Intelligence Observations of learners' performances during development exercises.



New for 2021

Incident Command Assessor

This course is designed for incident command assessors within organisations who hold a valid assessor qualification. This course is designed to complement and / or supplement the SFJ Level 5 Award in Designing & Delivering Incident Command Training and is aimed at those members of staff who are only used in the incident command assessment function, that is the command assessor. It can also provide evidence credit to transfer towards SFJ Level 5 Award in Designing & Delivering Incident Command Training.

Course code:

ICAT

Duration:

2 days

Delivery:

Face-to-face

Location:

Fire Service College or off-site at customer's premises.



New for 2021

Development, Qualification and Re-validation (DQR) Pathways

To assist Fire and Rescue Services in the development, validation and re-validation of their incident commanders as recommended in National Operational Guidance Incident Command; Knowledge, Skills and Competence, FSC has designed DQR Pathways at Incident Command Levels 1, 2 and 3.

Using a truly blended learning approach, each pathway at each level comprises:

- An e-learning development course
- An assessment and qualification course at FSC or off-site at customer's premises
- A re-validation course within two years of attaining the qualification at FSC or off-site at customer's premises..

The development and qualification elements are delivered as a package per learner. If the learner remains in role for two years, the re-validation element will be added to the package at a discounted rate. This protects FRS from the possibility of people changing role or leaving the service within the two years between qualification and re-validation.

Each development course is interactive and uses the Capita Learning 'Evolve' e-learning platform and Tessello learning management system. The courses are modular and include virtual classroom feedback and coaching sessions with a dedicated Fire Service College incident command tutor / assessor.

Level 1 DQR Pathway

Initial Incident Command in the Fire Service (NOG Level 1): Development

This course is an integral part of the DQR Pathway and complements the ICL1 qualification course.

It helps competent firefighters to gain the knowledge and understanding of incident command needed to demonstrate an ability to lead, monitor and support people to resolve operational incidents as an initial commander in accordance with NOS WM7.

It presents a substantial development opportunity before attending the ICL1Q accredited qualification course. Although it isn't formally assessed, it does include a knowledge test. Learners will receive coaching, mentoring, feedback and, if appropriate, development plans based on their performance.

Course code:

ICL1DE

Duration:

**N / A;
learner self-led**

Delivery:

**Modular
e-learning**





Initial Incident Command in Fire & Rescue Services (NOG Level 1): Qualification

This course aims to accredit the knowledge and skills development of FRS learners in initial incident command in accordance with NOS WM7. Successful completion of the course will confirm that learners are ready to work as a Level 1 Incident Commander.

Following the completion of the award, the learner will:

- Understand the key principles of the incident command system
- Understand roles and responsibilities of personnel within the incident command structure
- Understand the management of risk at operational incidents
- Understand effective communication at operational incidents
- Be able to plan an initial response to an operational incident
- Be able to implement actions at an operational incident to meet objectives
- Be able to close down the operational phase of an incident.
- Be able to review a response to an operational incident.

Course code:
ICL1Q

Duration:
4.5 days

Delivery:
Face-to-face

Location:
Fire Service College or off-site at customer's premises



Initial Incident Command in Fire & Rescue Services (NOG Level 1): Re-validation

The course seeks to confirm knowledge, understanding and the performance of technical command skills through a formal assessment process in accordance with the performance learning outcomes and assessment criteria contained within the SFJ Level 3 Award in Initial Incident Command in Fire & Rescue Services.

“Exceeded my expectations. I had heard of the incident ground but, after experiencing it first-hand, I was left speechless. Amazing, top quality staff and great live incidents.”

South Yorkshire Fire & Rescue Service, 2020

Course code:
ICL1R

Duration:
Minimum 2 days depending on learner numbers.

Delivery:
Face-to-face

Location:
Fire Service College or off-site at customer's premises



SFJ accreditation pending

IFE accreditation pending



Level 2 DQR Pathway Intermediate Incident Command in the Fire Service (NOG Level 2): Development

This course is an integral part of the DQR Pathway and complements the ICL2 qualification course.

The course is designed to assist qualified Level 1 commanders in attaining the knowledge and understanding of incident command that is required to demonstrate an ability to lead, monitor and support people to resolve operational incidents as an intermediate, tactical commander in accordance with EFSM2.

The course presents a substantial development opportunity before attending the ICL2Q accredited qualification course. Although it isn't formally assessed, it does include a knowledge test. Learners will receive coaching, mentoring, feedback and, if appropriate, development plans based on performance.

Course code:
ICL2DE

Duration:
N / A;
learner self-led

Delivery:
Modular
e-learning



Intermediate Incident Command in the Fire Service (NOG Level 2): Qualification

This course aims to accredit the knowledge and skills development of FRS learners in intermediate incident command. Achievement of the award will confirm that people, once developed, are ready to work – but not competent – as a tactical incident commander (Level 2).

The course is designed for Level 1 initial incident commanders who are looking to develop their skills to lead, monitor and support an incident as a Level 2 intermediate incident commander in accordance with NOS EFSM2. Learners should already possess a working knowledge and technical understanding of the incident command system. The course seeks to develop knowledge and understanding of wider fire and multi-agency strategies when dealing with and resolving incidents.

Following the completion of the award the learner will:

- Understand key roles and responsibilities within incident command
- Understand command and leadership skills within incident command
- Understand the application of effective decision-making during operational incidents
- Understand the principles of risk management at operational incidents
- Understand the methods of communication for operational incidents
- Understand joint working and interoperability
- Be able to review and determine the status of operational incidents
- Be able to assume responsibility for actions to support operational incidents
- Be able to review responses to operational incidents.

Course code:
ICL2Q

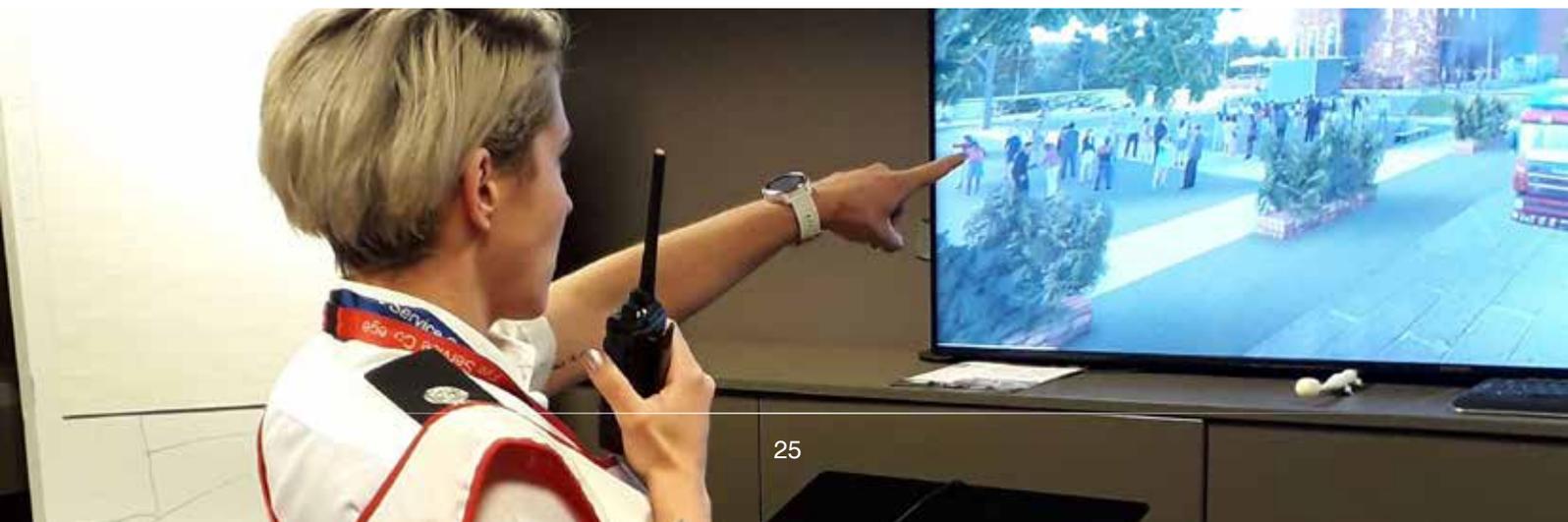
Duration:
4 days

Delivery:
Face-to-face

Location:
Fire Service
College or
off-site
at customer's
premises



Level 4 Award in
Intermediate Incident
Command in Fire
and Rescue Services





Intermediate Incident Command in the Fire Service (NOG Level 2): Re-validation

This course is designed for existing and previously accredited Level 2 incident commanders or above who require re-validation at intermediate level. It seeks to confirm learners' knowledge, understanding and performance of technical command skills through a formal assessment process, in accordance with the performance learning outcomes and assessment criteria contained within the SFJ Level 4 Award in Intermediate Incident Command in Fire & Rescue Services.

"I have heard from the candidates on the ICL2 course that they have all passed. Please pass on my thanks to the instructors for the additional gap training and for their time and efforts spent on our candidates. We have carried out ICL2 courses at other training establishments but my staff have not brought back as much learning as they have by completing your course. They have all fed back positive comments on the level of training and the professionalism of the instructors. I look forward to developing more staff on your ICL courses in the near future."

Deputy Chief Fire Officer, UK FRS

Course code:
ICL2R

Duration:
Minimum 2 days;
Variable
depending
on learner
numbers.

Delivery:
Face-to-face
or
virtual classroom

Location:
Fire Service
College
or off-site at
customer's premises



Level 3 DQR Pathway

Advanced Tactical Incident Command in the Fire Service (NOG Level 3): Development

This course is an integral part of the DQR Pathway and complements the ICL3 Qualification course.

It is designed to assist qualified Level 2 commanders in attaining the knowledge and understanding of incident command that is required to demonstrate an ability to lead, monitor and support people to resolve operational incidents as an advanced tactical commander in accordance with NOS EFSM2.

The course presents a substantial development opportunity prior to attending the ICL3Q accredited qualification course. Although the course is not formally assessed, it does include a knowledge test. Learners will receive coaching, mentoring, feedback and, if appropriate, development plans based on performance.

Course code:
ICL3DE

Duration:
N/A;
Learner self-led



SFJ ALP Status
pending

IFE CPD
accreditation
pending





Advanced Tactical Incident Command in the Fire Service (NOG Level 3): Qualification

This course aims to accredit the knowledge and skills development of FRS learners in advanced incident command. Achievement of the award will confirm that learners, once developed, are ready to work – but not competent – as an advanced tactical incident commander (Level 3).

It is designed for competent Level 2 commanders who possess an in-depth knowledge of the Incident Command System, Civil Contingencies Act 2004 (Contingency Planning) Regulations 2005. The course focuses on the knowledge and skills required to provide an advanced level of tactical command and coordination at the largest and most serious incidents, using developed command support systems within a multi-agency environment.

Following the completion of the course the learner will:

- Understand the principles of decision making when leading people to resolve operational incidents
- Understand a tactical approach to resolving operational incidents
- Understand command and leadership skills within Incident Command
- Understand the principles of risk management when leading people to resolve operational incidents
- Understand joint working and interoperability
- Understand the principles of debriefing following an operational incident
- Be able to evaluate the status of an operational incident
- Be able to assume responsibility for action to support those involved in an operational incident
- Be able to close down the operational phase of an incident.

Course code:

ICL3Q

Duration:

4 days

Delivery:

Face-to-face

Location:

Fire Service
College
or off-site at
customer's premises





Advanced Tactical Incident Command in the Fire Service (NOG Level 3): Re-validation

Designed for existing and previously accredited Level 3 incident commanders who require re-validation as an advanced commander. The course seeks to confirm knowledge, understanding and the performance of technical command skills through a formal assessment process in accordance with the performance learning outcomes and assessment criteria contained within the SFJ Level 6 Award in Advanced Incident Command in Fire & Rescue Services.

The course provides a platform for learners to demonstrate the knowledge and skills required to provide an advanced level of tactical command and coordination at the largest and most serious incidents, utilising developed command support systems within a multi-agency environment.

“The course was well run, challenging and delivered by tutors of the highest standard. To maintain this level of delivery and experience demonstrates an exceptional product and performance.”

ICL3 2020 Bedfordshire FRS

Course code:
ICL3R

Duration:
3 days

Delivery:
Face-to-face
or
virtual classroom

Location:
Fire Service
College
or off-site at
customer's premises



Strategic (Gold) Command in the Fire Service (NOG Level 4): Qualification

This course aims to accredit the knowledge and skills development of FRS learners in strategic incident command. Achievement of the unit will confirm that people, once developed, are ready to work – but not competent – in the context of representing the lead authority and as a supporting authority.

This is the level of command exercised by the most senior operational commanders of a fire and rescue service supporting the on-scene operations with the authority to direct and commit resources. It includes the requirement to oversee, coordinate and support multiple off-site operations.

This course will deliver the qualification and provide trained Gold commanders to attend the MAGIC course.

On successful completion of the course, the learner will:

- Understand the roles and responsibilities of people and organisations within incident command arrangements at local, regional and national level
- Understand command and leadership skills within incident command
- Understand the technical issues being dealt with at tactical level
- Understand the role of communications within the context of local, regional and national incidents
- Understand how to manage people involved in incidents within local, regional and national contexts
- Understand how to close down the strategic command phase of the incident within local, regional and national contexts
- Be able to lead a strategic response to an incident within local, regional and national contexts
- Be able to contribute to the debrief following the resolution of an incident.

Course code:
ICL4G

Duration:
5 days

Delivery:
Face-to-face

Location:
Fire Service
College
or off-site at
customer's premises





Strategic (Gold) Command in the Fire Service (NOG Level 4): Re-validation

Designed for existing and previously accredited Level 4 incident commanders who require re-validation as a strategic commander. The course seeks to confirm knowledge, understanding and the performance of technical command skills through a formal assessment process in accordance with the performance learning outcomes and assessment criteria contained within the SFJ Level 7 Award in Strategic Incident Command in Fire & Rescue Services.

“Some fantastic information and discussion at the Fire Service College on the new ICL4 course. Five days of learning, challenge, legal and moral decision making, strategy and ‘the role of GOLD’. Awesome. Love it.”

ICL4G 2020 Gloucestershire FRS

Course code:
ICL4GR

Duration:
2 days

Delivery:
Face-to-face

Location:
**Fire Service
College
or off-site at
customer’s premises**



SFJ ALP Status
pending

IFE CPD
accreditation
pending

Multi-Agency Gold Incident Commander (MAGIC)

MAGIC is aimed at Category 1 responders from the blue light services and partner agencies who would normally perform strategic (Gold) command for their organisation during a major incident / civil emergency. MAGIC is created for strategic-level participants from multi-agencies. It meets the requirement under the Civil Contingencies Act 2004 (Contingency Planning) Regulations 2005 for the carrying out of exercises and training of appropriate Category 1 staff with a role in dealing with major incidents at a strategic (Gold) level.

The course has been designed to develop confidence, understanding and ability to perform the role of Gold commander in a multi-agency context by planning, implementing and reviewing a multi-agency strategy to ensure the timely resolution of a major incident / civil emergency. It is designed to develop the ability to make decisions and work within a multi-agency team during a major incident and is particularly suitable for anyone with the responsibility for a geographic area with the potential for a multi-agency response to a major incident / emergency such as airport, port, large shopping centre or large industrial area.

This course is not assessed on its own, however it does form part of the SFJ Level 7 (RQF) Award in Strategic Incident Command in the Fire and Rescue Service also offered by the Fire Service College.

Course code:
ICMAGIC

Duration:
5 days

Delivery:
Face-to-face

Location:
**Fire Service
College**





National Interagency Liaison Officer (NILO)

This unique multi-agency training course has been developed in partnership with the National Fire Chiefs Council (NFCC), National Ambulance Resilience Unit (NARU) and the National Police Chiefs Council (NPCC) to improve cooperation, communication and understanding among the emergency services and other agencies on matters of organisational capacity, capabilities and command.

Working to the relevant National Occupation Standards, the course aims to give the learner the skills to improve inter-agency planning, operational preparedness and response to CBRN(e), conventional terrorism, marauding terrorist attacks, major incidents, complex police-led incidents and serious public disorder.

On successful completion of the programme, delegates will be able to:

- Bridge an intelligence, information sharing and advisory gap identified between the emergency response organisations and the UK-wide Counter Terrorism Command / units
- Improve inter-agency planning, operational preparedness and multi-agency incident command structures at emergencies, terrorist-related and other critical incidents
- Improve cooperation and understanding among agencies on matters of organisational capacity, capability and strategic command
- Reduce risk to the public, operational personnel and the environment
- Standardise the NILO role across the UK by implementing an agreed multi-agency governance structure and formalising national intelligence links with partner agencies
- Deliver the NILO role within the MTA operational environment.

Delegates need to be security vetted to a minimum level of SC before being allowed to attend the course and should be incident commanders / managers experienced at operating within a multi-agency environment and resolving complex critical incidents.

Course code:
ICNILO

Duration:
10 days

Delivery:
Face-to-face

Location:
Fire Service College



Incident Command Instructor – Designing and Delivering Incident Command Training

This qualification's main objective is to give learners the knowledge, understanding and skills to design and deliver incident command training. It's aimed at incident command trainers for emergency services including fire and rescue, police, military and ambulance. It reflects the aim of the Joint Emergency Services Interoperability Programme to standardise multi-agency command of incidents. It is delivered exclusively for the Fire Service College by the technical author of the award.

The Award comprises three units covering:

- The underpinning knowledge and understanding required to design command training, exercise and simulation
- The knowledge and understanding required to design command training, exercise and simulation
- The skills required to design incident command training, exercises and simulations. It also requires the learner to deliver exercises.

Learners wishing to take the qualification must already hold a recognised training qualification, and have experience of delivering training.

Course code:
ICTTT

Duration:
10 days

Delivery:
Face-to-face

Location:
**Fire Service College
or off-site at
customer's premises**





XVR - On Scene Platform: simulation of a real life incident in that occurred in Europe in 2020

Level 1 Incident Command Scenario Training

The Fire Service College provides training and assessment opportunities for several UK FRS. There are several models and methodologies for delivering this training. Course duration is usually two or three days and can involve two to six pump incidents and from eight to thirty firefighters and Level 1 commanders.

All exercises comprise live simulated incidents using FSC's unique incident ground. FSC incident command staff will work closely with you to design and deliver a bespoke programme that meets your organisational requirements.

For more details, please contact FSC at sales@fireservicecollege.ac.uk.

"Great course. Wide variety of realistic scenarios giving a real incident management experience. The feedback from experienced instructors with an excellent level of knowledge and communication skills was very positive."

Cheshire Fire & Rescue Service

Bespoke large-scale exercising

We can provide you with a complete design and delivery solution for exercises ranging from discussion-based and table top to live exercising, at your chosen location or at the College. This includes developing the scenario against an agreed set of aims and objectives, and provision of all exercise materials - including injects, supporting information, media simulation, and provision of the appropriate IT equipment and systems.

An experienced and trained delivery team (including an exercise director) and a media team of journalists (radio, print and TV) are available if required, as well as post-exercise debriefs and reports to add further authenticity.





Emergency incident management courses

Incident commanders work in challenging and pressurised situations. Our expert instructors regularly share their skills with non-UKFRS customers through the delivery of bespoke incident management, leadership and decision-making courses and team-building events.

The College is a Joint Oil Industry Firefighting Forum (JOIFF) and United Kingdom Onshore Pipeline Operators Association accredited training centre. As such, our incident command department offers customers a range of bespoke courses that enable their employees to practise their company policies and procedures in a realistic, immersive, multi-agency, emergency response environment.

We design the courses in collaboration with you and can tailor them to cover all leadership and command levels within your organisation – operational, tactical and strategic – using a blended approach to learning.

The College also offers JOIFF-accredited site-specific courses, including Site Incident Controller, Site Main Controller and Emergency Control Centre.

Our customers include oil and gas pipeline operators across both transmission and delivery sectors, fuel storage and distribution companies, COMAH sites, those responsible for elements of critical national infrastructure, and the transport sector.

Bespoke leadership and decision-making courses

Our incident command department is experienced in delivering successful, bespoke leadership, decision-making and team-building courses to a wide variety of customers, including building societies, animal welfare charities, universities, facilities managers, HR professionals and private sector senior leadership teams.

We design and deliver the courses in collaboration with customers and in accordance with their own aims, objectives and learning outcomes.

“I can honestly say that everything, from the content of the course right through to the way it was delivered and the facilities, was first class.”

Network Rail

Team building

The College provides team-building events quite unlike any others. Using our incident ground and firefighter skill sets, we can guarantee our customers a unique, exciting and enjoyable experience packed full of individual and team learning outcomes. A team-building element can be included in all of the leadership and decision-making courses or can be provided as a stand-alone event.

Your team will undertake a number of activities designed to build and develop:

- Communication skills: written, verbal, non-verbal
- Mutual trust
- Confidence
- Shared situational awareness
- Team forming: skill and attitude matching
- Teamwork
- Leadership.

“We have received such warm and wonderful positive feedback from the team. Not just about the challenging activities and how much they enjoyed participating, but how fantastic your team were. Such patience, such fun, and such professionalism. Thank you. We had a ball.”

Institution of Fire Engineers

Instructor programmes





Instructor programmes

Road Traffic Collision Instructor

With major developments in car safety over the last decade and a global shift towards electrification, today's emergency crews face far greater challenges and complexities in getting casualties safely out of vehicles than ever before. To ensure that our RTCI course continues to meet learners' requirements, we have incorporated several new developments to enable delivery of a more extensive and in-depth curriculum.

This course provides the skills, knowledge and understanding to enable learners to design and deliver training on road traffic collision specialist equipment, techniques and procedures across a wide range of realistic scenarios.

Course code:

OSRTCi

Duration:

9 days



Breathing Apparatus Instructor

With the release of the new National Operational Guidance for Breathing Apparatus and in line with current updates to training and use of BA, we have updated our Breathing Apparatus instructor course to encompass these modifications, continuing to meet the high level of learners' requirements so that they can implement these changes locally and nationally. To ensure that it continues to meet learners' requirements, we have incorporated several new developments, including extending it to enable delivery of a more extensive and in-depth curriculum.

The FSC Breathing Apparatus Instructor course is for personnel who need to design and deliver safe and effective BA training.

Course code:

OSBAI

Duration:

10 days



Fire Behaviour Training Instructor

Fire behaviour training forms a vital part of the overall strategy for BA wearers in both the FRS and industry. Our course ensures that instructors can safely operate fire behaviour units as well as deliver theoretical and practical training. To ensure that our course continues to meet learners' requirements, we have incorporated several new developments, including extending it to enable delivery of a more extensive and in-depth curriculum.

The course will enable learners to design and deliver theoretical and practical training in flashover, backdraught and fire gas ignitions competently and safely.

Course code:

OSFBTI

Duration:

10 days



Tactical Ventilation Instructor

With changes in architectural design and more innovative construction methodologies, it's essential for today's firefighters to understand the optimal ventilation tactics and techniques required for different types of buildings. To ensure that our course continues to meet learners' requirements, we have incorporated several new developments, including extending it to enable delivery of a more extensive and in-depth curriculum.

This course enables learners to design and deliver training competently and safely, using the theory and practical application of tactical ventilation.

Course code:

OSTVI

Duration:

5 days





Hazardous Materials Instructor

This course aims to confirm the knowledge and skills required for the delivery of training for, and assessment of, first responders to a hazmat incident. It supports learners in developing and delivering high quality knowledge and skills training to meet the requirements of all the elements of unit FF5 'Protect the environment from the effects of hazardous materials'.

Designed for personnel with a training responsibility, this course prepares delegates to deliver hazardous materials training at first responder and supervisory level.

Course code:
HMI

Duration:
9 days



Prevention and protection





Prevention and protection

Fire prevention and protection training provides sector-appropriate qualifications. Courses are aimed at those in a variety of fire safety roles in fire, health and safety, business continuity and environmental protection sectors. Learners develop an underpinning level of knowledge and skills to enhance their ability as practitioners that fundamentally supports the UK's better regulation agenda and will reflect the changes to fire safety legislation and guidance resulting from recent high-profile events. The qualification and course materials used are from a variety of sector partners and sources, enabling content to be current and relevant.

Learning and developing new skills at the College enables people to help to make buildings safe and achieve compliance, or audit compliance, with fire standards throughout a building's full life cycle, with special emphasis on the ethos of supporting UK business development and growth.

Our quality assurance process ensures that all assessment activity and evidence of previous learning is valid, reliable, sufficient and authentic.

Off-site delivery methods

We're pleased to offer a flexible approach to delivery, so our courses and training can often be delivered off-site at a venue of your choice. For those who find studying online more practicable, we can also deliver by virtual classroom using Zoom or Teams for discrete groups of up to 20.



To discuss your training requirements, contact our business development team on

01608 812984 **or at** sales@fireservicecollege.ac.uk.

Looking to train a group of employees? We can run this course at a location of your choice, such as your premises or a local venue. To find out more, contact the business development team using our enquiry form.

Practical Fire Investigation (Level 5)

We have developed this programme in conjunction with the College of Policing and the Institution of Fire Engineers for fire and forensic investigators. It meets the requirements of the Fire Investigator Code of Practice and is also in line with the latest NFCC framework for fire investigators.

This course provides learners with the underpinning knowledge, understanding and practical skills required for the role of a fire investigator and develops their investigative skills as a fire / crime scene investigator.

Course code:

FSPFI

Duration:

4.5 days and

25 hours

e-learning





Fire Marshal

This course is designed for personnel appointed to assist with planned action in the event of fire and to support management in meeting their responsibilities to establish effective arrangements under the Regulatory Reform (Fire Safety) Order 2005.

It is designed for members of staff who have been nominated to carry out fire marshal / fire warden duties in the workplace, for example at a business, commercial premises or healthcare, educational and entertainment premises.

Course code:
FSFM

Duration:
1 day



Fire Safety Engineering Principles

This course introduces learners to the alternative methods to any prescriptive guidance on building design and to the framework of BS 7974, which provides for an engineered approach to achieving Building Regulations' functional requirements. It is a useful add-on for already qualified fire risk assessors or for inspecting officers who would like to expand their understanding

It is ideal for individuals and teams who are engaged in the design, installation, maintenance, testing, auditing and approval of fire safety engineered solutions. Participants should be engaged in a fire safety engineering role or have regulatory responsibilities, such as fire safety adviser, fire safety manager or fire engineering practitioner.

Course code:
FSEP

Duration:
4.5 days



Fire Safety Fire Alarms and Emergency Lighting

Based on current best practice and guidance documents, this course establishes the concepts and criteria underlying the selection, design, installation, maintenance and testing of fire alarms and detection systems, as well as emergency lighting provision across a range of building types.

It is designed for fire safety advisors, managers and engineers in local authority fire brigades and in the public and private sectors. It is not intended for operational personnel.

Course code:
FSFAEL

Duration:
3 days



Fire Safety Management and Fire Risk Assessment

Current fire legislation requires that workplaces undertake a suitable and sufficient fire risk assessment. This course is aimed at those who have responsibility for undertaking these assessments and who wish to demonstrate competency with further certification. Learners will be expected to have some background knowledge of fire safety and an existing understanding of the RR(FS)O but may have little or no experience in undertaking fire risk assessments.

Course code:
FSFRA3D

Duration:
3 days





Fire Safety Management and Fire Risk Assessment

This course gives learners knowledge and understanding of basic fire safety management principles, including the technical and practical skills required for people with fire safety management responsibility or those employed as fire safety advisors. It meets the learning requirements and syllabus of the current NEBOSH National Certificate in Fire Safety and Risk Management. On successful completion of a post-course assessment, we issue a separate fire risk assessor qualification.

Suitable for managers and supervisory staff needing to ensure that their organisation meets its responsibilities under fire safety legislation, the course equips people moving into a fire safety advisor role to carry out fire risk assessments of most complex premises and identify the range of fire protective and preventive measures required.

Course code:
FSFRA3

Duration:
4.5 days



Portable Fire Extinguisher Recharging and Maintenance

There is a legal requirement to have fire extinguishers regularly serviced by a qualified technician. Whether you have a single site or multiple sites, this course will allow you to undertake your own servicing and maintenance, which can result in significant cost savings. With the programme provided and assessed by the British Approvals for Fire Equipment, our learners will be trained using the latest industry knowledge and understanding.

Please note that the qualification is valid for three years and must be refreshed by undertaking a one-day refresher course.

Course code:
FSPFERM

Duration:
4 days



Fire Safety Management in Healthcare Premises – Firecode

This course allows experienced fire safety practitioners and those working in healthcare to gain an understanding of the relevant Firecode suite of documents (Health Technical Memorandum), concentrating on applications for new build and alterations of existing healthcare premises.

Learners gain an in-depth understanding of both the content and the application of the relevant HTMs.

Course code:
FSHCMB

Duration:
4.5 days



Fire Safety Management in Healthcare Premises – Fire Risk Assessment

This course is designed to further develop fire safety practitioners and those working in, or who are responsible for, all types of healthcare environments in regard to fire risk assessment. It involves visits and assessments of different types of healthcare facilities to bring to life the application of requirements covered in the Firecode course.

Course code:
FSHCMC

Duration:
4.5 days





Fire Safety Sprinklers

This course gives learners an understanding of sprinkler fire protection system types and components, and the appropriate design criteria to satisfy the legislation / codes of practice. The (commercial) sprinkler course is built around the fire sprinkler design and installation details for commercial buildings.

Course code:
FSS

Duration:
5 days



31 CPD hours

Fire Safety Residential Sprinklers

Our residential sprinklers course introduces learners to the relevant standards, including BS 9251:2550. They leave the course with a basic working knowledge of the design of residential and domestic occupancy sprinklers systems.

It also introduces the relevant standards and gives learners a balanced view of residential and domestic sprinklers and water mist systems. It also gives basic guidance on the design of residential and domestic sprinklers systems.

Course code:
FRRS

Duration:
2 days



Fire Safety Smoke Control for Fire Safety Practitioners

This course establishes the underlying concepts and practical installation aspects of fire engineered smoke and heat exhaust ventilation systems using simplified standard design methodologies. It gives learners an understanding of both natural and mechanically ventilated systems in larger commercial or public-access buildings, such as covered shopping complexes. On its successful completion, they can audit fire risk assessments and provide appropriate advice.

Course code:
FSSCFSP

Duration:
5 days



31 CPD hours

Fire Safety Smoke Control for Design Submissions

Extending the topics introduced in Fire Safety Smoke Control for Fire Safety Practitioners, this course gives learners from any relevant sector an understanding of the principles of smoke control in complex buildings. It is designed in accordance with various codes of practice, to enable them to give appropriate advice on request and to assess proposed fire safety solutions.

Course code:
FSSCDS

Duration:
4.5 days



31 CPD hours





Fire Safety Foundation – Level 3 Foundation Certificate in Fire Safety

This course provides the knowledge and understanding of core fire safety principles, including the technical, legislative and practical skills required to support the role of fire safety auditor, and creates a solid base for further learning.

Its successful completion leads to the new nationally-regulated L3 qualification of Foundation Certificate in Fire Safety. When they effectively complete the first half of the full L3 Certificate in Fire Safety, learners can elect to continue with their studies and complete the remaining three units to gain the larger qualification (see Fire Auditor).

The course is designed for people who are new to fire safety or to the role of fire safety advisor. It's also suitable for managers in local authority fire and rescue services and in the public and private sectors.

Please be aware that significant additional work will be required post-course, to generate sufficient evidence to gain the full Level 3 Certificate in Fire Safety (Fire Auditor).

Course code:
FSF

Duration:
**Modules 1, 2
and 3: 5 days**

Fire Safety Officer / Enforcing Officer Qualification Level 3 Certificate in Fire Safety (Fire Auditor)

The Regulatory Reform (Fire Safety) Order 2005 moves the emphasis of the management of fire safety away from enforcing bodies and onto the responsible person. These new qualifications support the development and accreditation of personnel with fire safety enforcement responsibilities, and they are intended for FRS personnel and others such as local authority inspectors.

Learners will be working in a regulatory role to ensure that legislative requirements are met in the context of simple premises, such as small shops, offices with a simple layout or industrial units with easy means of escape.

All the qualifications in the suite at Level 3 and Level 4 sit on the national framework (RQF) and use the National Occupational Standards in Fire Safety as their base.

The course is delivered flexibly through a combination of classroom and directed study but can also be delivered by virtual classroom if required.

It gives learners the underpinning knowledge and opportunity to apply fire safety principles, including the application of technical and legislative knowledge required to act as a fire safety auditor.

The course modules are:

- Identifying and reporting hazards and risks associated with fire in simple premises
- Assessing risks associated with fire in simple premises
- Ensuring measures are in place to protect people from fire in simple premises
- Reviewing matters relating to fire protection systems in simple premises
- Planning and gathering evidence for the purpose of fire safety regulation in simple premises
- Visiting premises for the purpose of fire safety regulation.

Course code:
FSL3

Duration:
**Modules 1-5:
12.5 days;**

**Module 6:
Directed
learning**



4JA accredited





Level 4 Certificate in Fire Safety (Fire Auditor)

The Regulatory Reform (Fire Safety) Order 2005 moves the emphasis of the management of fire safety away from enforcing bodies and onto the responsible person. These new qualifications support the development and accreditation of personnel with fire safety enforcement responsibilities, and they are intended for FRS personnel and others such as local authority inspectors.

Learners will be working in a regulatory role to ensure that legislative requirements are met in the context of complex premises, such as larger premises where there is a longer distance to an escape route, sites occupied by large numbers of people and / or containing sleeping accommodation, or premises used for high fire risk processes or storage, including licensed premises.

We deliver the course flexibly through a combination of classroom and directed study.

It gives learners the underpinning knowledge and opportunity to apply fire safety principles, including the application of technical and legislative knowledge required to act as a fire safety auditor.

The course modules are:

- Assessing risks associated with fire in complex premises and environments
- Ensuring measures are in place to protect people from fire in complex premises and environments
- Reviewing fire protection systems in complex premises and environments (BS9999)
- Reviewing safety measures at locations that are regulated and / or licensed
- Visiting complex premises and environments for the purposes of fire safety regulation.

Level 4 Diploma in Fire Safety (Fire Inspector)

The Diploma programme comprises the content of the Level 4 Certificate together with an additional mandatory core unit, plus enough optional units to gain an extra seven credits. This must be a minimum of two units but could be more to achieve at least seven credits.

The course modules are:

- Reviewing fire safety matters relating to existing or proposed construction
- Reviewing fire safety matters relating to premises under construction, demolition and alteration
- Preparing and presenting evidence in court and other formal proceedings in relation to fire safety matters
- Drafting statutory enforceable documents for the purpose of fire safety regulation
- Serving statutory enforceable documents for the purpose of fire safety regulation.

Course code:
FSL4

Duration:
**Modules 7-11:
15 days**



Course code:
FSL4

Duration:
**Modules 12-16:
12.5 days**

**Modules
17 and 18:
Directed
learning**





NEW: Level 5 Certificate in Fire Investigation (Theory and Practice) Part 2

This course continues on from the subjects covered in the Practical Fire Investigation course, and it is accredited as a regulated qualification by the IFE.

On this course, learners will go into greater depth about (but not limited to):

- Courtroom behaviour and technique
- Cross-examination
- Explosion theory and forensics
- Vehicle fires.

Assessment is a mixture of exam and assignment work. Possession of this qualification in addition to the L5 Award will result in an L5 Certificate.

NEW: Firework Awareness and Safety for Emergency Responders

This is a one-day course, delivered by firework display professionals, which gives learners the opportunity to understand how to deal safely with fireworks at incidents – whether this is a storage issue or misuse of industrial-type fireworks by the public. Its main aim is to help responders to keep themselves and others safe, while dealing with the situation.

The course is split into two parts. There is some theory and classroom work in the morning, then after lunch there is a practical session during which the characteristics and capabilities of various levels of fireworks are demonstrated and handled.

NEW: Level 5 Fire Safety Management Qualification

(coming soon)



Facilities Location Booking information





Our facilities

Accommodation

Our well-equipped en-suite accommodation offers coffee and tea making facilities, TV and free wi-fi. A range of bedroom styles are available, catering for more than 400 delegates. You can choose from:

- 270 double en-suite bedrooms
- 30 double / twin en-suite bedrooms
- 130 single en-suite bedrooms.

Bedrooms are refreshed daily and serviced weekly.



Restaurants, bars and recreation

Connections Restaurant

Our bright and modern Connections Restaurant provides a pleasant dining experience for guests, offering a daily range of hot and cold food options catering for dietary and religious requirements.

Muster Bay Coffee Bar

The Muster Bay Coffee Bar, serving light refreshments, is located in the main administration building.

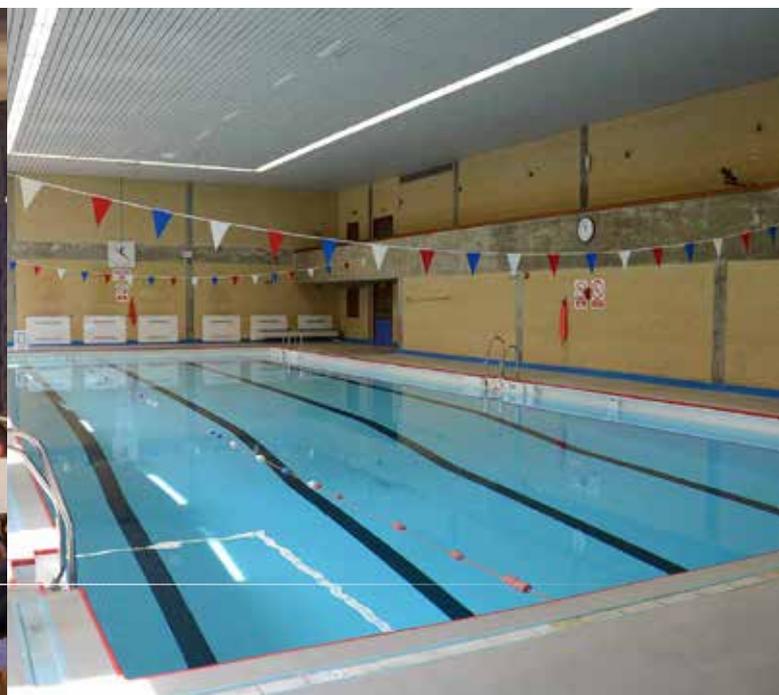
Bars

We have two licensed bars on-site – the London Bar is a great venue for socialising, with pool tables, air hockey, darts and table football, as well as satellite TV offering Sky sports channels. The Edinburgh Lounge is an ideal location for those seeking a quiet space to rest and unwind.

Sports centre

Our sports centre offers a variety of indoor and outdoor facilities to guests.

- 25m heated indoor swimming pool and sauna
- Fully equipped fitness suite with a full range of cardio and weight training equipment
- Multi-use sports hall for badminton, short tennis, football and basketball
- Four courts for squash, racket ball or table tennis
- Two outdoor tennis hard-courts
- Large area of grassed outdoor space
- A range of fitness classes including indoor cycling, circuit training, pilates and aquatone (charges apply)
- Fitness testing and general health screening is available upon request (charges apply).





Places of worship

Chapel

The National Memorial Chapel, open 24 hours a day for quiet reflection, contains the Book of Remembrance, recording the names of all firefighters who have died on operational duty in Britain since 1939. The page is turned every day and names are read out during services.



Majlis

The College has two dedicated traditional Arabic-style lounges with Arabic television channels, kitchen facilities and spaces for prayer.



Library and information resource centre

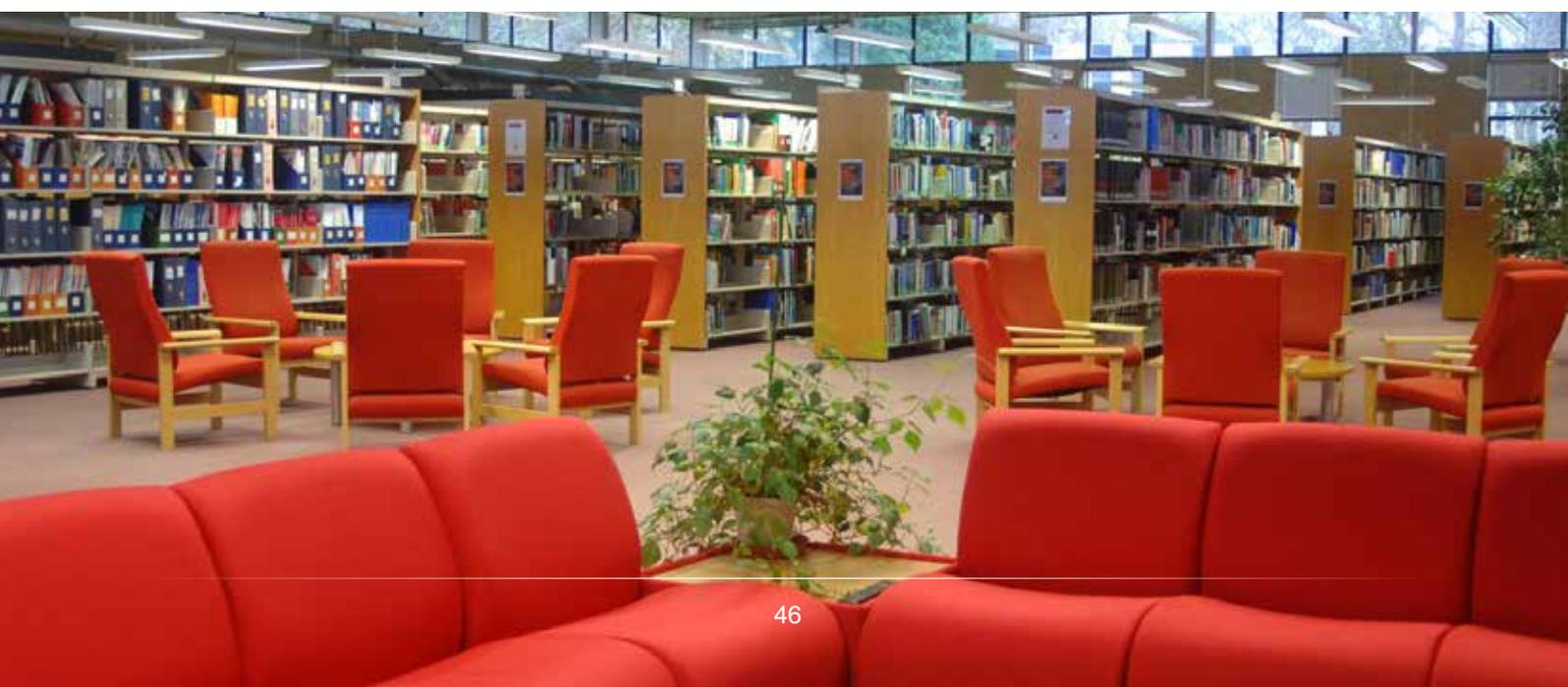
The library is home to an extensive and internationally-renowned collection of current and historical books, journals, videos, DVDs and other electronic resources. Facilities include:

- A dedicated IT suite
- Free wi-fi access
- Open access PCs, including a number specifically designed to support Arabic computer users
- Breakout rooms for effective group working and quiet study
- Expert help and support from trained and experienced library staff.



Parking

On-site car parking and security is provided.



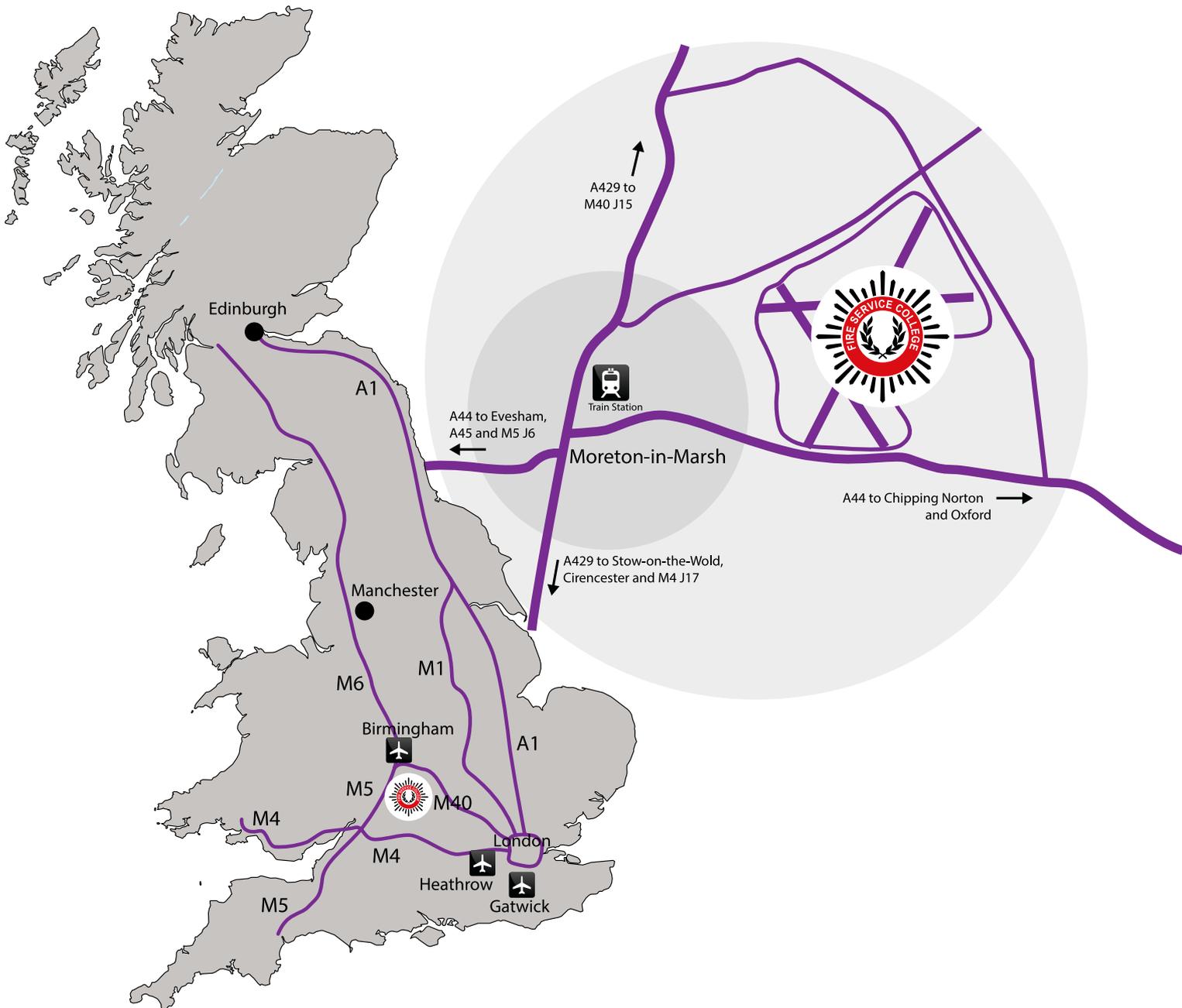


Location

The Fire Service College is located approximately one mile from the beautiful historic market town of Moreton-in-Marsh. The high street offers many shops, restaurants and bars, as well as one of the largest open-air street markets in the Cotswolds. In town you will also find a post office, bank and supermarkets with easily accessible cash machines.

The surrounding area offers many places of interest for days out, such as Warwick Castle and Blenheim Palace. There is also the historic town of Cheltenham Spa and the birthplace of William Shakespeare, Stratford-upon-Avon.

Moreton-in-Marsh is well connected to other villages, towns and cities via rail and bus services, including London, Stow-on-the-Wold, Gloucester, Cheltenham and Oxford.





Booking information

The information contained within this prospectus provides an overview of the courses offered by the Fire Service College. For detailed information about any of the College's courses, please visit our website www.fireservicecollege.ac.uk or contact our business development team on 01608 812984 or at sales@fireservicecollege.ac.uk.

To book an open programme place

To make a booking, learning and development managers, or their nominated representatives, should contact our business development team in the first instance. We will discuss your requirements and review the best options available for you. Please contact a member of the business development team on 01608 812984 or email sales@fireservicecollege.ac.uk.

Accommodation booking

Accommodation is available on-site at the College and is charged separately. Accommodation rates include dinner, bed and breakfast. Please note that, where requested accommodation is not available, an alternative will be provided. Please contact our business development team for further information.

Changing your booking

Should you need to cancel or postpone a booking, please contact us as soon as possible. In the event that you need to cancel your place or course, the following fees will apply:

Where notice is given	Proportion of fees charged
Eight weeks prior to the course start date	50%
Less than four weeks prior to course start	100%

In the case of postponements, the College may, at its absolute discretion, waive the above cancellation fees.

Additional information

If you require assistance with your confirmed booking, or for accommodation enquiries, please contact our support teams below who will be happy to help you:



Confirmed bookings enquiries:

delegate.support@fireservicecollege.ac.uk

Accommodation enquiries:

accommodation@fireservicecollege.ac.uk

Conference and events enquiries:

events@fireservicecollege.ac.uk

We offer available space to the emergency services at discounted rates.





Terms and conditions



Full terms and conditions relating to the College's course and accommodation bookings are available on our website at:

www.fireservicecollege.ac.uk

Payment terms

Our payment terms are strictly within 30 days of the invoice date. If your finance department requires a purchase order number, please supply this at the time of booking. The price of the course will be as quoted on your joining instructions, plus the price of your accommodation as requested.

To make a booking, or for further information about our courses, please contact the business development team on 01608 812984 or email sales@fireservicecollege.ac.uk.

Updates and amendments

In order to facilitate regular course updates and to ensure that the College reflects best practice, we reserve the right to change the details of any course without notice. We also reserve the right to alter prices from those published. However, confirmed bookings will be charged at the price previously agreed.

GDPR

As a training provider, the Fire Service College collects and holds your personnel data to enable us to provide this service to you. To comply with GDPR, details of how we collect, store and use your data can be found in our Privacy Notice. To view the notice, please visit www.fireservicecollege.ac.uk/privacy-notice





Capita People Solutions



As a strategic learning partner to both private and public sector organisations, we support our clients' transformation agendas by enabling learning cultures, designing digital learning strategies and supporting workforce re-skilling at scale.

Creating world-class learner journeys for the digital age

We ensure that learning is focused and measurable – our interventions are outcomes-based and data-led to ensure visible return on investment and delivery on key performance indicators.

We're laser-focused on improving the experience of our clients' employees by creating an engaging, digitally-enabled learning journey in which the learner actively participates and is exposed to carefully curated, world-class resources. We achieve this through our in-depth knowledge of our partners' industries, our technical expertise and our ability to provide access to a carefully curated collection of trusted providers and channels of learning.

Learning transformation

With our deep expertise in learning transformation, we help our clients on their journey to becoming learning organisations, advising on learning strategy and helping to build a culture of learning.

L&D effectiveness

We help organisations to implement their learning strategy through managed access to our extensive network of carefully curated content and delivery partners. We advise them on how to set up their learning ecosystem with the right data and analytics in place.

Behavioural change

We create market-leading learning experiences for our clients that develop resilient and agile people who are equipped for the new world of work. Our learning resources build leadership capabilities, critical thinking and professional skills to support our clients' transformation agendas.



Experts in training firefighters and other emergency responders.

The Fire Service College provides a learning experience that is second to none, either on our unique incident ground or at a location of your choice.

fireservicecollege.ac.uk



The Fire Service College

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The Fire Service College